



### **Our Mission:**

We have a shared mission of giving our members and guests the best club experience anywhere.

“Quail Hollow Club takes Good to Better and Better to Best”  
(Ron Greene, Jr.)

### **Our Goal:**

To treat each other with respect and dignity; to honor our traditions and heritage, while always aspiring to get better. We accomplish these goals through our core values.

### **Core Values:**

- To be the “Best in Class” whether it is service, presentation, product, or facilities
- To not only do things right but “Do the Right Things”.
- To accept Individual Responsibility while embracing the Team Concept
  - Understanding that the individual most responsible for one’s success is ourselves
  - Understanding that it is not just about oneself, but about working together to provide excellence in all areas.
- Honesty & Integrity
  - Two core values important to success
  - *Integrity is the right thing to do when no-one is watching*
- Respect
  - Respect of Oneself (Appearance/Attitude), Members and Guests, and Each Other
- Moments of Truth
  - Every time we interact with our members or fellow staff, it creates a “win or lose” opportunity. We at Quail Hollow choose to be “winners” in all things.